



Welcome to Opal Apartments, Reykjavik, Iceland

Practical Information

During your stay we will change bed linens and towels, add more coffee or tea and take out the garbage as necessary or upon request. If you want to take out the garbage yourselves can use the bin in the corner besides the garage door behind the building.

WiFi: Opal Apartments

Password: Laugavegur151

Tours and activities

Information on tours around the country, Reykjavik, shopping, restaurants and things to do can be found in various magazines and brochures by the front entrance.

You can book tours and airport transfer online by going to our tour desk: www.opal.tourdesk.is. Please contact us if you need assistance.

Shopping and Business hours

To go to downtown Reykjavík just walk down Laugavegur (our street) and see where that takes you.

Shopping hours are generally Mon-Fri 10:00 to 18:00; Sat 11:00 to 16:00. Most souvenir and bookshops in the city center are open on Sundays. The largest shopping malls are Kringlan (5 minutes drive) and Smáralind (10 minutes drive).

Banking hours are Mon-Fri 9:15 to 16:00.

Post Office hours are Mon-Fri 09:00 to 16:30.

Office hours are generally Mon-Fri 9:00 to 17:00 although some public institutions close at 15:00.

Groceries' Stores near Opal Apartments

Bónus: Skipholt 11 (#1 on map). Mon-Thu: 11:00-18:30, Fri: 10:00-19:30, Sat: 10:00-18:00, Sun: 12:00-18:00.

Krónan: Nóatún 17 (#2 on map). All days: 10:00-21:00.

10-11: Laugavegur 116 (#3 on map). All days: 9:00-24:00.

10-11: Barónsstígur 4. (#4 on map). Open 24 hours.

Hagkaup: Skeifan 15 (5 minutes drive). Open 24 hours.

Water

The tap water in Iceland is perfectly safe and about as clean as water can be. To get hot water you might have to wait a little bit.

Wine, Beer and Spirits

Wine, beer and spirits are sold in government run stores called Vínbúðin. The age limit for buying alcohol is 20 years.

The nearest Vínbúðin liquor store is at Borgartún 26 (#5 on map). Mon-Thu: 11:00-18:00, Fri: 11:00-19:00, Sat: 11:00-18:00, closed on Sundays.

Tobacco

Tobacco is not on display in shops so customers need to ask the clerks to buy it. The age limit for buying tobacco is 18 years. Please note that it is not permitted to smoke in public buildings, offices, shopping centers, restaurants, hotels, bars and other places open to the public.

The Opal Apartments' building is non-smoking.

Swimming Pools

We recommend a visit to one of the public swimming pools in Iceland. The nearest swimming pool is Sundhöll Reykjavíkur (#7 on map). If you did not bring swimwear you can rent swimsuits at the pool.

Security

112 is the single emergency number in Iceland for accidents, fire, crime, search, rescue and natural disasters on land, at sea, or in the air. Iceland's child protection officers can be reached through 112. See also www.safetravel.is.

You can use the phone by the front door to call 112.

There are security cameras (CCTV) by all the entrances to the building.

ATMs

ATMs can be found in all bank branches and many other locations throughout. Look for the “Hraðbanki” or ATM sign. Major banks are Landsbankinn, Arion banki and Íslandsbanki.

The nearest ATM is located on Laugavegur 107 (Hlemmur bus terminal), only 2 minutes walk away from Opal Apartments. (#6 on map).

To exchange bank notes you can find Landsbankinn at Austurstræti (by Austurvöllur #10 on map) and Arion banki at the Borgartún by Höfði (# 19 on map).

Public Transportation

The public buses (Strætó) run from Hlemmur bus terminal, 2 minutes walk down on Laugavegur (#6 on map). Tickets can be purchased at Hlemmur, from the driver with exact change or with a free app you can download and connect to your credit card.

Taxis

Only 2 minutes walk down Laugavegur you will see a taxi stand where you should be able to get a car 24 hours.

You are free to use the phone by the front door to call a taxi.

Major taxi companies in Reykjavík are Hreyfill tel. +354 588 5522 and BSR tel. +354 561 0000. All taxis accept credit cards.

Telephone Calls

The international code for calling Iceland from abroad is 354. There are no area codes in Iceland. To call internationally from Iceland, first dial 00 (or +) followed by the country code and telephone number. For directory assistance dial 1818 or 1819. You can also search in the online telephone directory: www.en.ja.is.

Time Zone

Iceland is on Greenwich Mean Time (GMT) throughout the year, and does not adjust to daylight saving time.

Electricity

The electric current in Iceland is 220 volts; 50 Hz AC. Icelandic electrical plugs are of the rounded, European two-pin type.



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|---------------------------------------------|--------------------------------------------------------------------------------------------|
| 1. Bónus (groceries) | 11. Klambratún (art museum and park) |
| 2. Krónan (groceries) | 12. To Reykjavik domestic airport |
| 3. 10-11 (groceries) | 13. To Perlan |
| 4. 10-11 (groceries) | 14. To Kringlan (shopping mall) |
| 5. Vínbúðin (liquor store) | 15. To Laugardalslaug (swimming pool) Reykjavík Park and Zoo and Smáralind (shopping mall) |
| 6. Hlemmur (bus terminal and ATM) | 16. To the old harbor |
| 7. Sundhöll Reykjavíkur (swimming pool) | 17. To KEF airport |
| 8. Hallgrímskirkja (church) | 18. To the National Museum |
| 9. Harpa (music hall) | 19. Höfði |
| 10. Austurvöllur (parliament and cathedral) | |

Opal Apartments

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Please do not hesitate to contact for any request or assistance during your stay